

technical_support_engineer

➤ **IT SUPPORT ENGR**

REF NO: 0786

QAULIFICATION: MTECH - MOBILE/ NETWORKING TECH-2009

EXP: 11 YEARS

JOB SPECIFICATION: Program Manager - Academic,Assistant Professor,Administration,Teaching,Education Management,HR Operations,Instructional Design,Training Need Identification,Strategic Management,Operations Mgmt,Faculty Management

PLACE: KOLKATA

➤ **SOFTWARE ENGG.**

REF.No. 0798

QAULIFICATION : Bcom+ course for sap

EXP: 10 Years

JOB SPECIFICATION : Improving the scope of automation in ERP system and reducing the manual intervention in order processing

PLACE: PUNE

➤ **SERVICE DELIVERY MANAGER /SERVICE AVAILABILITY MANAGER**

REF.No. 0842

QAULIFICATION : MSC -IT

EXP: 12 Years

JOB SPECIFICATION: Unix,TSM, Networking and Desktop support, Business Development Manager) and projects in delivering technical support with a focus on improved Customer Satisfaction.

♣ Ability to negotiate has helped create a win-win situation when dealing with External & Internal affairs.

PLACE: BNGLR

➤ **SOFTWARE ENGR**

REF.No. 0847

QAULIFICATION.: M TECH -2015

EXP: 4 Years

JOB SPECIFICATION: → Programming Languages : HTML, JCL, Cobal.

→ Scripting :Shell Scripting.

→ Tools :TWS OPC, CONTROL -M, SAVERS, POB, Tivoli, Remedy Ticketing Tool.

PLACE: BNGLR

➤ **CUSTOMER SUPPORT HEAD - IT**

REF.No. 0850

QAULIFICATION.: MBA-MATERIAL+BE MECH

EXP: 8.5 Years

JOB SPECIFICATION : As Design in Unigraphics, catia software. -Outer tube casting (shock absorber),Tandem master

PLACE: PUNE

➤ **SOFTWARE ENGR**

REF.No. 0856

QAULIFICATION.: BTECH-IT

EXP: 5 Years

JOB SPECIFICATION: Eloqua Oracle, Pardot, Marketo Eloqua – E10, Eloqua – E9, cloud connectors , Pardot,

PLACE: DELHI

➤ **SR SOFTWARE ENGR**

REF.No. 0858

QUALIFICATION.: MCA

EXP: 12 Years

JOB SPECIFICATION: Programming Languages Objective C, Swift, VC/ VC++, C/C++.

PLACE: KOCHI

➤ **TECH ANALYST**

REF.No. 0862

QUALIFICATION.: MSC COMP-SC

EXP: 7 Years

JOB SPECIFICATION | Windows XP/Vista/Win7/Win8, Windows Server 2003/2008/2012, Mac OSX 10.4 & Mac OSX 10.6

PLACE: DELHI

➤ **TECH SUPPORT ENGR**

REF.No. 0867

QUALIFICATION.: DIP - ELECT

EXP: 10 Years

JOB SPECIFICATION : Seeking Assignments in Technical /Operations /Service /Maintenance with a reputed organization

PLACE: CHENNAI

➤ **TECH SUPPORT ENGR**

REF.No. 0872

QUALIFICATION.: BE - ECE

EXP: 4 Years

JOB SPECIFICATION: Technologies : Wi-Fi, TCP/IP, UDP, Ethernet, FTP, HTTP.

PLACE : CHENNAI

➤ **Technical Support Analyst**

REF.No. 0871

QUALIFICATION.: MBA-DUBLIN

EXP: 4.7 Years

JOB SPECIFICATION: nalyt, Data/Business Analyst, Project Management, Costing & Estimation, Tech. Support, Business Intelligence and Content Strategy, Proposals and Evaluations, Client

PLACE : CHANDIGARH

➤ **IT SUPPORT SALES & SOFTWARE ENGR**

REF.No. 0873

QUALIFICATION.: MCA

EXP: 4 Years

JOB SPECIFICATION: ERP projects, Web sites, CCTV, Hardware requirements, ETC. Salient Links Ajman (ERP shipping).

PLACE: BNGLR

➤ **SENIOR TECH SUPPORT ENGR**

REF NO: 0879

QUALIFICATION: BE COMPUTER SCIENCE

EXP: 7 Years

JOB SPECIFICATION: Operating Systems Windows 98/ ME/ XP/ Vista/ Win7/ 2000 Pro/ 2000 Server/ 2003 Server/Android Database SQL/OracleAdditional Skills Advanced Hardware and Networking

Others VMware Products, CRM Applications (Remedy, SupportSoft)PLACE: Uttar Pradesh, India.

PLACE: Mysore , Karnataka, India

➤ **SENIOR SUPPORT ENGINEER**

REF NO: 0880

QUALIFICATION: MCA

EXP: 6 Years

JOB SPECIFICATION: Cognos Impromptu 7, Cognos Powerplay, Cognos Powerplay

Transformer, Cognos Portfolio Business Objects Reporting Tool: Oracle Report 10g/6i, Cognos Impromptu & Power Play Reports Scripting Languages: PL/SQL

Front End: Oracle forms 10g/6i,Visual Basic 6.0

OS:Windows 2007/Vista/2000/XP

Tools:PLSQL Developer

Database:Oracle 9i/10g/11g

PLACE: Jhodhapur,Rajasthan, India.

➤ **TECH SUPPORT ENGR**

REF NO: 0889

QUALIFICATION: BE COMP SCI-2012

EXP: 12 Years

JOB SPECIFICATION: Storage VNX/VNX2, Clariion, VG/VG2, Celerra, Cisco/Brocade SAN/Fabric switch

System Administration Macintosh, Window, VMWareProgramming C, C++Software Office for Mac, Microsoft Office, Adobe Photoflash, AutoCAD, etc.Hardware Macintosh, PC, Laptops Assembly and troubleshooting

PLACE: BANGLORE, India.

➤ **Technical Support Executive**

REF NO: 0890

QUALIFICATION: BCA-2015

EXP: 5 Years

JOB SPECIFICATION: Debugging issues with Jboss (Application), Web server (Apache), Heat and DB Servers. Phone and Remote support for Microsoft Windows Servers – 2008, Microsoft Windows Client OS – Windows 7/ Vista/ XP, Linux Rhel 6.5/7 and Mac OSX. Hardware support for Wireless Network, Internet Connectivity, assembling and installation of IT peripherals including Desktops, Laptops, Wi-Fi, Wireless Access Points – Clients, ADSL/ Dial up Modems and Multi type Printers Virtualization support for Hyper V, and VMWare (ESXi). Hands on experience of productivity Tools such as MS Office, Open office, GoTo Meeting, FTP clients etc. Working and Initialization knowledge of SAAS, IAAS, PAAS and Cloud Computing Security Software's support for Symantec, TrendMicro & McAfee Antivirus Corporate Edition

PLACE: BANGALORE India.

➤ **PROJECT MNGR**

REF NO: 0900

QUALIFICATION: MBA

EXP: 9 Years

JOB SPECIFICATION: Programming Languages: C, C++, VB .net Operating Systems: Windows 9x, Windows 2000, Win -7 Back End: SQL 2005 and 2008 • Programmable Logic Controllers (PLC)

- Ladder logic programming • Allen Bradley, Abb, Siemens, Keyence Plc's
- Panel designing based on PLC selection • Panel site consideration and wiring PLC I/O's Troubleshooting
- Interfacing PLC to field devices, MCC Panel
- Field devices Erection & Commissioning • Design and Engineering diagram preparation for an application • Creating Images, Objects • AI, AO, DI, DO tags creation, Sampling and recording • History file, Alarm file and macros definition • ODBC, DDE connectivity

- Graph creation- Historical, Real time trend • Interfacing PLC with SCADA • Working with intellution Fix SCADA

PLACE: Chennai India.

➤ **ASSOCIATE OPRT MNGR**

REF NO: 0908

QUALIFICATION:

EXP: 5 Years

JOB SPECIFICATION: Technology Unix Shell Script, Perl Script, Expect Script, TIDAL Job Scheduler v5.3.1 / TIDAL

Transporter v5.3.1

Database Tools Oracle - SQL Plus

Other tools Oozie Console, Hadoop, Netezza, Citrix, Lotus Notes6.5, CVS, Putty, BMC

Remedy AR System, AR System GCM Portal, Service Management System

(SMS), Subversion, Share point, JIRA, Source Forge, Collabnet, BPM and

Client Connectivity Portal.

PLACE: BANGALORE, KARNATAKA India.

PLACE: BANGALORE, India.

➤ **TECH LEAD ENGR**

REF NO: 0925

QUALIFICATION: MCA

EXP: 7 Years

JOB SPECIFICATION: Linux Device Drivers • Linux Kernel Programming • Linux Boot Loader • PCI Express Device Driver • C Language • 8051 Micro-controller Programming • I2C, SPI • ARM Architecture

• VHDL Language • Keil (uVision) • Lauterbach JTAG Trace32 • Oscilloscope (CRO) • Good Understanding in Electronics • VHDL with Quartus II

PLACE: MUMBAI ,India.

➤ **TECH SUPPORT ENGR**

REF NO: 0937

QUALIFICATION: DIP - ELECT ENGR

EXP: 7 Years

JOB SPECIFICATION: Operating System : Windows NT Server, 2000/2003, Windows 7

Hardware Platform : Assembling, Installations, Troubleshooting.

Methodologies : ITIL.

Applications : PeopleSoft, CA Service desk.

Tools : Intact Manager, Active Directory, PA Admin Tool, and LDAP.

Remote Management : MSTSC, CTRLM, CA7, VNC, DAMEWARE, ALTRIS, CITRIX.

Cloud Computing : Microsoft Azure, Amazon Web Services and Google Cloud Platform.

Moitoring Tools : Oracle Enterprise Manager Grid Control, Big Brother, Netcool, Visual uptime.

➤ **SOFTWARE ENGR**

REF NO: 0938

QUALIFICATION: MCA

EXP: 5 Years

JOB SPECIFICATION: SQL Server, Crystal Report, VB 6,VBA, Advanced Excel, MIS, General Accounting, Techno Functional,

PLACE: BANGALORE, KARNATAKA, India.

➤ **TECH SUPPORT ENGR**

REF NO: 0940

QUALIFICATION: DIP -COMP SCI

EXP: 15 Years

JOB SPECIFICATION: Project Management

Transition Management (Release and Change Management)

IT Service Delivery

Service Management (Incident, Problem)

PLACE: BANGALORE, India.

➤ **SOFTWARE ENGINEER**

REF NO: 0941

QUALIFICATION: BTECH

EXP: 4.9 Years

JOB SPECIFICATION: Programming Languages SQL, PL/SQL, Core Java

• Databases: Oracle, Sybase

- Big Data stack: Hadoop – MapReduce, Hive, Pig, Scoop, Flume
 - Tools: SQL developer, Toad , Rapid SQL, Putty, Winscp, Simcorp Coric, IBM Datastage, Control-M, Service-Now, Remedy
 - DDomain: Banking and Financial services
- PLACE: HARYANA India.

➤ **TECHNICAL PURCHASE**

REF NO: 0961

QUALIFICATION: BE MECH-2003+MBA

EXP: 14.5 Years

JOB SPECIFICATION: Purchase, Sourcing, Vendor development, Supply Chain Management. Creating action plan to update and upgrade the servers.

- File System management using SVM and VxVM in Solaris
- Monitoring the Disk Space, logs and services on different servers
- Users & Group Management
- O/S Patch installation
- System monitoring and health check (like CPU, memory, swap utilizations etc)
- Printers configuration and management on Solaris
- Building Servers according to the requirements of the application
- Installing Solaris recommended security patches
- Designing Procedural Manuals
- Vendor management, Case logging with SUN and SYMANTEC
- Coordinating with different teams for scheduling Planned Outage's
- Creating Service call, work order, change request according to the requirement of the problem, Closing Incident requests
- Disk Relayout using SVM and VxVM
- Experience working with SAN attached disk on Unix OS
- Experienced with Solaris patch management process

PLACE: MUMBAI, India.

➤ **PROJECT MNGR**

REF NO: 0979

QUALIFICATION: PG DIP COMP APPL

EXP: 13 Years

JOB SPECIFICATION: Technical Skills:

- Database: Oracle 8/8i/ 9i,10g,11g
- Tools: TOAD, PL/SQL Developer, SVN, Epsilon and VSS.
- Language: Oracle SQL, PL/SQL, Pro*C, Shell Scripts, Core Java.
- Front-end: Oracle Developer forms 6i,10g, Reports 6i,10g.
- Operating Systems: HP-Unix, Linux, DOS, Windows.

PLACE: MUMBAI

➤ **Software Engineer**

REF NO: 0980

QUALIFICATION: MCA-2013

EXP: 5 Years

JOB SPECIFICATION: Object Oriented Languages : C++, C#

- Web Programming Language : HTML,CSS, AJAX, ASP .Net, ADO .Net
- Scripting Language : Java Script.
- Framework : Framework 3.5/4.0
- Architecture : 3 Tire / N Tire

- Operating System : Windows 98/ Windows 7/ME/XP.
- Database : SQLServer2005/2008,MSSql and MySql.
- Application Server : IIS 6.0/7.0.
- Tools Used : Visual Studio 2008 / 2010.
- Forms : WinForms / WebForms.
- FTP Client : FileZilla.
- Graphics Tool : Photoshop 7

Professional Experience

Innovation Technologies Pvt. Ltd.

PLACE: KOLKATA

➤ **IT Support Engineer**

REF NO: 0993

QUALIFICATION: MBA IT-2014

EXP: 10 Years

JOB SPECIFICATION: IT / EDP / Systems • Management Information System

- Team and Project Leadership • Design & implement the IT requirements
- Technical Documentation • Technical Specification Development
- Network and Systems Security • Data Integrity /Disaster Recovery

PLACE: MUMBAI

➤ **Desktop Analyst – IT Support**

REF NO: 01002

QUALIFICATION: BSC IT 2013

EXP: 8 Years

JOB SPECIFICATION: VMware Administration

- ⊖ Configuration of Routers and Switches.
- ⊖ Routing Protocols (RIP V1 & V2, OSPF, EIGRP and BGP).
- ⊖ IP Addressing and Subnetting.
- ⊖ Good knowledge of TCP/IP protocol suite (both IPv4/IPv6).
- ⊖ Installations & Troubleshooting of Windows OS- Windows 7 / XP / 2008 / 2003 / 2000 / 98.
- ⊖ Password recovery.
- ⊖ Platforms: Intel x86 machines.

PLACE: JHEMSHEDPUR

➤ **IT PROJECT MGMT**

REF NO: 01009

QUALIFICATION: ME COMP SCI -1995

EXP: 19 Years

JOB SPECIFICATION: Database: Oracle Database 9i, 10g R1 and R2 and 11g R1 and R2

Virtualization: VM Ware workstation 5/6, VM Ware Server, XEN

Storage: Data ONTAP 7.3

Operating Systems: Solaris 9, 10, Linux (Red Hat 7.3/8.x/9.0, RHEL4/5 & Fedora 4-9), Windows NT/2000/2003/95/98/XP/ME

Scripting Tools: BASH and Perl

Web Development tool: HTML and PHP

Modeling tools: MS Visio

Security tools: Various SSH key generation.

Servers: Samba, VSFTPD, NFS etc.

Network Equipment: Cisco

Office tools: MS office 2003/2007, Open Office.

Others:TSM,RAID 0, 1,1+0, LVM (Logical Volume Management)

Technical Skill Set

Operating Systems: Linux, AIX, Sun Solaris, Linux & Windows 98/2000/XP.

Database: Oracle 10G, Oracle 11G

High Availability Sol.: Data Guard, RAC.

Certifications: OCA, OCP Certified in 11G

➤ **IT Project MANAGER**

REF NO: 01010

QUALIFICATION MBA IT 2013

EXP: 11 Years

JOB SPECIFICATION: • Creating, activating and deactivating the blackberry account on BES (BlackBerry Enterprise Server)

• Resolving problems on workstations and LAN medium, cabling, interconnectivity & inaccessibility problems and also peripheral malfunctions.

• Minimizing the maintenance expenses by repairing computers, printers and peripherals by replacing drives and other parts versus outsourcing for expensive repairs and also handling the data recovery in case of accidental deletion of the data or lost due to other reasons.

• Management of all the purchase and maintenance cost of all the computers and peripherals including new PCs, printers, network maintenance requirements and repair parts etc.

PLACE: HYD

➤ **Senior Technical Support Engineer**

REF NO: 01011

QUALIFICATION: BTECH COMPUTER SCIENCE

EXP: 8 Years

JOB SPECIFICATION: Experience in installing, configuring, maintaining, trouble-shooting and resolving hardware and software problems.

• Creating action plan to update and upgrade the servers.

• File System management using SVM and VxVM in Solaris

• Monitoring the Disk Space, logs and services on different servers

• Users & Group Management

• O/S Patch installation

• System monitoring and health check (like CPU, memory, swap utilizations etc)

• Printers configuration and management on Solaris

• Building Servers according to the requirements of the application

• Installing Solaris recommended security patches

• Designing Procedural Manuals

• Vendor management, Case logging with SUN and SYMANTEC

• Coordinating with different teams for scheduling Planned Outage's

• Creating Service call, work order, change request according to the requirement of the problem, Closing Incident requests

• Disk Relayout using SVM and VxVM

• Experience working with SAN attached disk on Unix OS

• Experienced with Solaris patch management process

PLACE: MUMBAI

➤ **TECHNICAL MANAGER**

REF NO: 01015

QUALIFICATION: BSc Computer Science

EXP: 9 Years

JOB SPECIFICATION: * HP Storage EVA 6400, HP Storage EVA 6500, HP Storage EVA 9500, EMC Clarion CX240, SAN switch Zoning & Gigabyte Switch)

* Backup of SQL database and File server in HP Data Protector and CA Arc serve r16.5

* Management of Servers and Disaster Recovery Site HP Itanium Server, HP BL C7000 (BL 460 G7 Blade Server), HP DL 980 G6, HP DL 580 G5, DELL PowerEdge M1000e (PowerEdgeM610).

- * Installation and management Microsoft SQL Server 2005, Microsoft SQL Server 2008 Enterprise Edition & Microsoft SQL Server 2012 Enterprise Edition.
- * Installation and Implementation of McAfee Epo Server and Client deploy.
- * HP Data Protector 6.1 and CA ARC Server r16.5 for backup.
- * Encryption and password protection of Laptops through MacAfee End Point Encryption.

PLACE: MUMBAI

➤ **Senior Technical Support Engineer**

REF NO: 01011

QUALIFICATION: BTECH COMPUTER SCIENCE

EXP: 8 Years

JOB SPECIFICATION: Experience in installing, configuring, maintaining, trouble-shooting and resolving hardware and software problems.

- Creating action plan to update and upgrade the servers.
- File System management using SVM and VxVM in Solaris
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- System monitoring and health check (like CPU, memory, swap utilizations etc)
- Printers configuration and management on Solaris
- Building Servers according to the requirements of the application
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PLACE: MUMBAI